



KEY FEATURES

Horizon is available with the comprehensive range of features below.
Separate datasheets are available about the range of Horizon bolt-on options.

Working as part of a team

- N-Way Call** for convenient collaboration with colleagues
- Hunt Groups** for distributing and allocating calls across your team
- Call Transfer** to any internal or external number
- Common or customisable settings for **Sites, Groups, Departments**
- Hold a call and pick it up on another phone with **Call Park**
- Answer a group member's phone with **Call Pick Up**
- Instant Group Call** enabling efficient collaboration

Working efficiently

- Last Number Redial** for convenient repeat dialling
- Easily make a call with **Click to Dial** through the user interface or client
- Assign calls to cost centres using **Account Codes**
- Use **Presence or Pre-set Availability Profiles** to manage incoming calls
- No more unwanted calls with **Anonymous Call Rejection** or **Selective Call Rejection**
- Automatic Callback** so that you can stay productive
- Call your colleagues when they are free using **Busy Lamp Keys**
- Show you are unavailable using **Do Not Disturb**
- Company directory available** from the handset and up to 100 speed dials for your favourite numbers
- Use **Call Recording** for audit trails, compliance or training purposes

Improving your company image

- Call Waiting** ensures you're ready to take your next call
- Get your messages across with **Music on Hold**
- Avoid your calls being passed on and on with **Diversion Inhibitor**
- Provide callers with menu options for call routing using **Auto Attendant**
- Enhance your brand through uploading your company logo and specific adverts**
- CLI Flexibility** to allow you to present any number you have permission to call on behalf of

Mobile & flexible working

- Manage incoming calls effectively with **Call Forwarding**
- Home Worker** lets you take your profiles and settings to your home office
- Play a **VoiceMail** message from your desktop, save it or forward a copy to your entire team
- Never miss a call with **One Number Anywhere and Sequential Ringing**
- Keep track of important calls with **Call Notify by Email**
- Use your number and preferences, on any enabled phone in your company, with **Hot-Desking**
- Use your number and profile on any phone, anywhere with **Remote Office**

Ensuring security / preventing fraud

- Use **Call History** to view all calls made, received and missed
- Bar unapproved call types with **Call Barring**
- Allow access to phones using **Authorisation Codes**